

### REGISTRATION

**Registration fees : 80€** (Included : French course, teaching material, welcome pack, full access to our resource centre with individual teaching counsellor and to our online exercise book, orientation and integration meetings, city tour and pedagogical animations according to calendar, Smartphone App to access the class 24/7, regular assessment and final certificate)

**Course start :** Each Monday for all levels except for complete beginners

**Course start for complete beginners :** 03/01, 10/01, 07/02, 14/02, 14/03, 21/03, 18/04, 25/04, 23/05, 30/05, 27/06, 4/07, 01/08, 8/08, 5/09, 12/09, 10/10, 17/10, 14/11, 21/11

**Bank holidays :** 18/04, 26/05, 6/06, 14/07, 15/08, 1/11, 11/11. No class is held on French bank holidays, an activity or excursion will be offered instead.

**Public :** Our courses are accessible to people from 16+ all year round.

GENERAL FRENCH COURSES	1 - 3 weeks	4 to 6 weeks	7 to 11 weeks	12 weeks and +	20 weeks and +
<b>Standard Course (Accredited for CSN)</b> 20 lessons in group	230 €	210 €	200 €	170 €	150 €
<b>Intensive Course (Accredited for CSN &amp; Bildungsurlaub)</b> 30 lessons in group	330 €	310 €	290 €	260 €	220 €
<b>Super Intensive Course (Accredited for Bildungsurlaub)</b> 30 lessons in group, 4 one-to-one lessons	510 €	490 €	470 €	440 €	-
<b>Combined Course 1</b> 20 lessons in group, 4 one-to-one lessons	410 €	390 €	380 €	350 €	-
<b>Combined Course 2</b> 20 lessons in group, 10 one-to-one lessons	680 €	660 €	650 €	620 €	-

FRENCH FOR EXAMS & HIGHER EDUCATION STUDIES	1 - 3 weeks	4 to 6 weeks	7 to 11 weeks	12 weeks and +	20 weeks and +
<b>French + DELF / DALF Preparation Course (B1/B2/C1)</b> 26 lessons in group	330 €	310 €	300 €	270 €	-
<b>Français + Exam Preparation</b> <i>TCF, DFP, Abitur, A-Level, Leaving Cert, Maturité, ESABAC, Bachibac...</i> 26 lessons in group	500 €	480 €	June to August : See junior brochure		
<b>Français + University Preparation Course</b> 20 lessons in group, 6 one-to-one lessons	500 €	480 €	-		
<b>Academic Course</b> 20 lessons in group	From 20 weeks : 150€/week				

FRENCH +	1 - 3 weeks	4 to 6 weeks	7 to 11 weeks	12 weeks and +	20 weeks and +
<b>Discovery stay</b> 20 lessons in group + Activities and excursions Availability : from 6/06/2022 to 26/08/2022	345 €	325 €	-	-	-
<b>Professional French</b> 20 lessons in group, 6 one-to-one lessons	500 €	480 €	470 €	440 €	-
<b>French + Cooking</b> 28 lessons in group	375 €	355 €	345 €	315 €	295 €
<b>French + Yoga</b> 26 lessons in group Availability : All year round except on weeks 17 and 18 of 2022	302 €	282 €	272 €	242 €	222 €
<b>French + Volunteering</b> 20 lessons in group	Standard Course 4 weeks + 200€ placement fees (Volunteering certificate included)				
<b>French + Internship</b> 20 lessons in group Public : A2 level requested	Standard Course 4 weeks + 450€ placement fees (Internship certificate included)				
<b>Bonjour la France</b> 20 lessons in group + Accommodation with half-board at French hosts	1980 € 2 weeks in Montpellier + 2 weeks in Rouen				

### CHILDREN & JUNIORS COURSES : SEE SPECIFIC BROCHURE

## PROGRAMME FOR GROUPS (SCHOOL TRIP, MINISTAY FOR STUDENTS AND ADULTS)

**Tailor-made program for groups from 8 to 120 persons including :  
French language courses, accommodation, activities and specific services**

Regular program and international classes, placement by level OR specific program in closed groups  
Accommodation at French hosts or at our partner residences  
Activity program à la carte  
Official French certification on-site possible (DFP, TCF)

More information :  
[contact@accentfrancais.com](mailto:contact@accentfrancais.com)

## PROGRAMMES FOR TEACHERS OF FRENCH

Several formulas to find the perfect training for you !	1 to 3 weeks	4 to 6 weeks	7 to 11 weeks
<b>Individual coaching</b> 20 lessons in group, 6 one-to-one lessons	500 €	480 €	470 €
<b>Training for teachers of French</b> 24 lessons in group, 1 week <b>Starting dates : 11/07, 18/07, 24/10</b> <i>Minimum 5 participants to confirm the session</i> <b>Code OID ERASMUS+ : E10062748</b>	Face-to-face training : 299€ + 80€ registration fees Online training : 299€ + FREE registration fees		
<b>Tailor made comprised groups all year round</b> Public : B1 level achieved	We welcome your group from 5 teachers minimum for a tailor made program. Prices upon request : <a href="mailto:contact@accentfrancais.com">contact@accentfrancais.com</a>		
<b>Training for teachers in your country</b> Public : B1 level achieved	We send you our pedagogical team to train your teachers in your institute, school, college to work on-site with your equipment and material, to set up projects that will become concrete straight away ! Prices upon request : <a href="mailto:contact@accentfrancais.com">contact@accentfrancais.com</a>		

## OFFICIAL FRENCH EXAMS

<b>TCF TOUT PUBLIC</b>	3 compulsory tests : 140€ (1h25)	2 options : - Written test (60 min) : 80€ - Spoken test (12 min) : 80€	Full TCF : 245€
<b>TCF CARTE DE RÉSIDENT</b>	4 compulsory tests (1h15) : 180€ (Level to achieve : A2)		
<b>TCF ACCÈS À LA NATIONALITÉ FRANÇAISE</b>	4 compulsory tests (1h50) : 180€ (Level to achieve : B1)		
<b>DELFF</b>	A1 : 120€ A2 : 140€	B1 : 180€ B2 : 200€	<b>Extra cost for the August session : +20€</b>
<b>DALF</b>	C1 : 220€ C2 : 220€		
<b>DFP</b>	190 €		
<b>EXAM DATES</b>	All dates are available : - online on our website <a href="http://www.accentfrancais.com">www.accentfrancais.com</a> - upon request by email to <a href="mailto:contact@accentfrancais.com">contact@accentfrancais.com</a>		

#### REGISTRATION

**Placement fees : 0€**

**Arrival on Sunday, Departure on Saturday (Extra night possible upon request)**

**Students under 18 years old are kindly invited to choose the rooms with half-board at French hosts, thank you !**

\* Option available for people traveling together. Price per person.

#### Room at a French host

Carefully selected hosts living 5 to 45 minutes away from school,  
Transfer upon arrival in Montpellier and departure from Montpellier ensured by the hosts for free with 1-week notice



		Price per week	Extra night
Room only (kitchen and bathroom to share, no meal)	1 or 2 persons *	130€	25€
	Room with breakfast		
	1 person	150€	30€
	2 persons *	135€	25€
Room with half-board (+35€/week for special diets : halal, kasher, gluten free, lactose free, vegan)	1 person	200€	35€
	2 persons *	170€	30€

#### Tourist residence - Marianne \*\*\*

Good location : 15 minutes away by tramway or 25 minutes walking  
Private flat with bath facilities, kitchenette, A/C, TV, internet, swimming pool on the roof (June to Septembre)  
Available all year round, price per apartment, tourist tax not included



	Price per week (from 1 week)	Price per week (from 5 weeks)	Extra night
Classic furnished studio 1/2 pax (Double bed or twin beds)	400€	280€	65€
1-bedroom apartment 1/4 pax (1 separate bedroom with double bed or twin beds and 1 livingroom with sofa-bed)	500€	360€	85€
2-bedroom apartment 1/6 pax (2 separate bedrooms with double bed or twin beds and 1 livingroom with sofa-bed)	780€	520€	130€

#### Tourist residence - Odalys Les Occitanes \*\*\*\*

Ideal location : 5 minutes away from the school walking  
Private flat with bath facilities, kitchenette, A/C, TV, internet  
Available all year round, price per apartment, tourist tax not included



	Price per week (from 1 week)	Price per week (from 5 weeks)	Extra night
Classic furnished studio 20-25m2 (Double bed or twin beds)	420€	410€	70€
Superior furnished studio 30-34m2 (Double bed or twin beds)	450€	440€	75€
1-bedroom apartment 1/4 pax (1 separate bedroom with double bed or twin beds and 1 livingroom with sofa-bed)	520€	510€	85€

#### Student residence - Private studio

Ideal location : 10/20 minutes walk from the school  
Available from January to August for short-term stays, year round for long-term stays (6 to 12 months)



	Price per week (from 1 week)	Price per week (from 5 weeks)	Extra night
Individual 15m2 studio, private bath, fully equipped kitchen, Internet single bed	210€	175€	40€

## TRANSFERS



Transfer by taxi from/to Montpellier airport or Sud de France station or Saint-Roch station to your accommodation place	60€/transfer
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Name : ..... Surname : .....  
 Birth date : ..... / ..... / ..... Gender :  M  F  Other : .....  
 Nationality : ..... Profession : .....  
 ID or passport number : .....  
 Address : .....  
 Tel : ..... Email : .....  
 What is your mother tongue ? .....  
 What other language(s) do you speak ? .....  
 If you come to study with someone else, who will be with you ? .....

**COURSES** DATES : from (Monday) \_\_\_/\_\_\_/\_\_\_ to (Friday) \_\_\_/\_\_\_/\_\_\_  
 Complete beginners starting dates: 03/01, 10/01, 07/02, 14/02, 14/03, 21/03, 18/04, 25/04, 23/05, 30/05, 27/06, 4/07, 01/08, 8/08, 5/09, 12/09, 10/10, 17/10, 14/11, 21/11

Have you ever learned French before ?  yes  no If yes, for how long ? .....  
 The achieved level of French : ..... If yes, when ? .....  
 Have you ever passed a French exam ?  yes  no If yes, what level? .....

### General French Courses

- Standard (20 lessons/week)
- Intensive (30 lessons/week)
- Super-Intensive (34 lessons/week)
- Combined Course :  1 (20+4 lessons/week)  2 (20+10 lessons/week)

### French for exams and university studies

- French + Preparation DELF/DALF (20+6 lessons/week) - Exam level to prepare : .....
- French + Exam Preparation (20+6 lessons/week) - Targeted exam : ..... Targeted level : .....
- French + University Preparation (20+6 lessons/week)
- Academic course (20 or 30 lessons/week) : Select the Standard or Intensive course for the duration of your choice

### French +

- Discovery stay (20 lessons/week + Activities and excursions - Available : from 06/06/2022 to 26/08/2022)
- Professional French (20+6 lessons/week) – Please specify your professional field : .....
- French + Cooking (20+8 lessons/week)
- French + Yoga (20+6 lessons of yoga)
- French + Volunteering (20) – (Duration : Min. 4 weeks of French courses + Volunteering from 8 weeks to 12 months)
- French + Internship (20) – (Duration : Min. 4 weeks of French courses + Internship from 4 to 8 weeks)
- Bonjour la France (20 lessons/week + Single room with half-board) : 2 weeks in Montpellier and 2 weeks in Rouen

### Trainings for French teachers

- Individual coaching (26 lessons/week)
- Summer training for French teachers (1 week – Starting dates : 11/07, 18/07, 24/10)

### Junior courses (Available : from 06/06/2022 to 26/08/2022)

- French Courses for children
- All inclusive junior package (Standard course + Accommodation full-board + Activities and excursions)
- Standard (20 lessons/week)
- Intensive (30 lessons/week)
- Super-Intensive (34 lessons/week)
- Combined Course :  1 (20+4 lessons/week)  2 (20+10 lessons/week)
- French + Preparation DELF/DALF (20+6 lessons/week) - Exam level to prepare : .....
- French + Exam Preparation (20+6 lessons/week) - Targeted exam : ..... Targeted level : .....

### ONLINE COURSES

- Please tick this box if you intend to join our courses online (hybrid courses)

### EXAM

#### Do you intend to take a French exam during your stay ? If yes, which exactly ?

- TCF TP  TCF Res.  TCF ANF Exam session : .....
- DELF A2  DELF B1  DELF B2  DALF C1 Exam session : .....

**ACCOMMODATION DATES : from (Sunday\*) \_\_\_/\_\_\_/\_\_\_ to (Saturday\*) \_\_\_/\_\_\_/\_\_\_**  
**\* 1 - 2 extra nights possible upon request and availability (extra costs will be applied).**

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> At French hosts - Room with half-board     | <input type="checkbox"/> single room    | <input type="checkbox"/> double room shared with : .....                         |
| <input type="checkbox"/> At French hosts - Room with breakfast      | <input type="checkbox"/> single room    | <input type="checkbox"/> double room shared with : .....                         |
| <input type="checkbox"/> At French hosts - Room with kitchen access | <input type="checkbox"/> single room    | <input type="checkbox"/> double room shared with : .....                         |
| <input type="checkbox"/> Tourist residence Marianne ***             | <input type="checkbox"/> Studio         | <input type="checkbox"/> 1-bedroom flat <input type="checkbox"/> 2-bedroom flat  |
| <input type="checkbox"/> Tourist residence Occitanes ****           | <input type="checkbox"/> Classic studio | <input type="checkbox"/> Superior studio <input type="checkbox"/> 1-bedroom flat |
| <input type="checkbox"/> Student residence (From January to August) | <input type="checkbox"/> Observatoire   | <input type="checkbox"/> Carré duRoi   |
| <input type="checkbox"/> No accommodation                           |   |  |

**About you :**             smoker             vegetarian             allergies : .....

**Special diet (+35€/week) :**             gluten free             lactose free             halal / kosher             vegan

**Transfer(s) by taxi :**             1 (60€)             2 (120€)

**Your comments :** .....

**FRENCH TEST**

To confirm your inscription, please do the online test before your arrival, 4-6 weeks before the latest. Our pedagogical team will contact you in due time to provide you with the link to take it.

On the first day at school, we ask you to join us at 8.30am to do a spoken test to confirm your level and validate your placement in class.

**HOW DID YOU FIND ACCENT FRANÇAIS ?**

- Internet, what website ? .....
- School authorities, what school ? .....
- Alliance Française, Institut français, Centre Culturel Français... Which city ? .....
- Other : .....

**RESERVATION**

To confirm my reservation, I send 100% of the total amount for my programme.

You can pay :

- by card or transfer via Flywire : <https://www.flywire.com/pay/accentfrancais/>
- with cash on-site
- by bank cheque in Euros on-site
- by bank transfer to Accent Français

*Banque populaire du Midi – Agence Montpellier Comédie*  
 Bank : 16607  
 Account number: 00219-09405421018/92  
 IBAN : FR76 1660 7002 1909 4054 2101 892  
 BIC/SWIFT : CCBPFRPPPPG

Please note that payment fees are at your expenses.

As soon as we have received your registration form and payment, we will book your programme. We will send you the confirmation per email within 24 hours or contact you for further important details of your stay.

Places are very limited, we therefore advise you to fulfil your payment as soon as possible to confirm your place.

I read and accepted the terms of inscription, payment and cancellation and the general conditions.  
[\(https://www.accentfrancais.com/\)](https://www.accentfrancais.com/)

Date and place .....

Signature .....



Accent Français  
 2 rue de Verdun  
 34000 Montpellier  
 France

Tél. +33 4 67 58 12 68  
 contact@accentfrancais.com  
 www.accentfrancais.com



## GENERAL TERMS AND CONDITIONS 2022

ACCENT FRANÇAIS is happy to welcome you and guide you all the way through your learning process. For an optimum group experience, please comply with the following conditions. These conditions are applicable in all the school's premises on 7 Verdun Street, 2 Verdun Street and 12 Boussairolles Street in Montpellier.

### REGISTRATION

To book your programme, you must return your completed registration form at least 4 weeks before your arrival (at least 8 weeks before if you need a visa):  
- from our website : <https://www.accentfrancais.com>  
- by e-mail to [contact@accentfrancais.com](mailto:contact@accentfrancais.com)  
- on-site at school reception

In order to validate your booking, you must pay a deposit of 310€. On receipt of your registration and deposit, you will receive within 24 hours a confirmation by email as well as the invoice for the balance.

The final payment must be made at the latest one month before arrival. On receipt of the full invoice, we will send you details of your programme, accommodation and, if required, a letter of invitation for a visa application.

Accent Français reserves the right to cancel your registration if no payment has been received 1 month before the start of the course.

We will also ask you to take our online placement test 4 to 6 weeks in advance in order to confirm your course programme and to organise it in the best conditions.

### PAYMENT

The payment can be made through/by:

- FlyWire (outside the € zone) : <https://www.flywire.com/pay/accentfrancais/>  
- Credit card (Visa, Euro Card, Mastercard) from 300€

- Bank transfer in Euros to our bank account with the following details:

Banque populaire du Sud - Agence Montpellier Comédie

Banque: 16607 - Compte: 00219- 09405421018/92

IBAN: FR76 1660 7002 1909 4054 2101 892 - BIC number: CCBPFRPPPPP

- Cheque in Euros to Accent Français 2 rue de Verdun 34000 Montpellier France

- In cash at school reception 2 rue de Verdun 34000 Montpellier France

The payment must be done in Euros whatever the chosen payment method. All bank charges are at the customer's expense.

### VISA APPLICATION

**If you need to apply for a visa to enter France:**

- The student undertakes to start the visa application process early enough (about 3-4 months in advance) to ensure that he/she will obtain it in time (30 days before the start of the programme).
- The student declares that he/she has informed him/herself of the conditions of entry into France and the time required to obtain a visa before starting any registration and payment procedure. Accent Français cannot be held responsible for the conditions and possible changes concerning the entry formalities in France. We will send you your registration certificate / invitation letter and your registration confirmation with the address of your accommodation when your registration file is complete: registration form duly filled in, full payment of the programme (a partial payment does not allow us to issue your invitation letter). The document will be sent by email to the client.

**Upon receipt of the visa:**

- The student agrees to inform Accent Français as soon as the visa has been granted by the French authorities. Upon obtaining the visa, the student must inform us at least 15 days in advance so that we can organise his/her arrival.

**In case of delay in the visa procedure:**

- The student can keep the initial start date or change the date **once** without charge and no later than 15 days before the initial start of the programme. Any further requests for changes will be charged at €50.
- If the request for postponement is made less than 15 days before the start of the course, a postponement fee of 50€ will be charged for the first request. If the postponement is followed by a cancellation due to visa refusal, our cancellation conditions and fees will apply (75% cancellation fee). Once the course start date has passed, it is no longer possible to change or postpone it.

**In case of visa refusal:**

- The course will be cancelled upon receipt of the visa refusal letter. To obtain a refund, you must inform us of the refusal at least 15 days before your arrival.
- If the cancellation request is made at least 15 days before the course start date and no postponement has been previously arranged, a penalty of 80€ will be retained in addition to the non-refundable registration fee (80€).
- If the cancellation request is made less than 15 days before the course start date or following a previous postponement, our cancellation conditions and fees will apply (75% cancellation fee).

### CANCELLATION POLICY

In accordance with European directive 97/7 for any distance contract, you can use your right to retract within 10 days from the day you have booked. The student waives his or her right of withdrawal if the application is made less than 10 days before the start of the course.

Cancellations must be sent to us in writing by postal mail or e-mail. The cancellation will be effective at the date of reception of the letter/e-mail.

Cancellation fees

- Registration fees are non-refundable (80€).
- Cancellation until 30 days before the course starts : 30% of total fees retained,
- Cancellation 16-29 days before the course starts : 50% of total fees retained,
- Cancellation 3-15 days before the course starts : 75% of total fees retained,
- Cancellation Friday before the course start : 100% of total fees retained.

Programme change

Once the course has started, if you wish to change your course formula, course dates, holidays, accommodation type, please make a formal request at school reception and be aware that we will apply change fees (50€) if your request is approved.

Early departure

Any course started is due in full. No refund will be made after arrival and course start.

### MINOR STUDENTS

Accent Français welcomes students from 16 years old year round. In our adults programmes (16+), Accent Français does not provide specific supervision of minor students.

A liability release form must be returned to us before the beginning of the course. Students whose parents have not completed, signed and returned this form, will not be permitted to start the programme.

### INSURANCE

Accent Français has subscribed an insurance policy to protect people on its premises and during educational outings.

Health: Students are responsible for any expenses incurred in case of illness or accident. We strongly advise non-European students to make sure their health insurance will cover their expenses and medical costs. You must check with your insurance company the conditions for quarantine and disease management with your insurance before travelling. A pandemic may force the health authorities to quarantine a sick student which results in additional accommodation costs, which is not the responsibility of Accent Français. Accent Français reserves the right to refuse access to courses to any student suffering from physical or mental pathologies that have not been reported during their registration, or informing us after arrival of a pathology that could endanger students and staff of the institute.

We also advise you to subscribe to a "personal liability" insurance policy to protect you in case of damage caused to a third party during your stay. Accent Français cannot be held liable for any theft, damage or loss of personal belongings of students during their stay.

### ANNUAL CLOSING AND BANK HOLIDAYS

The school is closed on French bank holidays, no class are held on those days. An excursion or activity is offered to replace the group courses.

The school will be closed from 17/12/2021 to 03/01/2022 and from 16/12/2022 to 02/01/2023.

### COURSE ORGANISATION

At Accent Français, you will be placed in a group corresponding to your French level through our written and oral tests. The online placement test must be taken between 4 and 6 weeks prior to arrival. This test includes oral understanding, written understanding and written expression. Your level of speaking will be assessed during the first session of your course. It is not possible to start a course on Wednesday.

Accent Français guarantees courses for all levels from A1 to C1, all year round, with a minimum number of students per class:

- For Standard and Intensive courses: 4 participants per class
- For DELF/DALF preparation courses: 2 participants per class

Below this minimum number of participants, the courses will be considered as semi-private lessons. Accent Français will then reduce the number of lessons by 50% of the initial course volume.

The maximum number of students per class is :

- For our adult courses: 12 participants per class
- For our Junior courses: 15 participants per class
- For our DELF/DALF preparation courses: 5 participants per class

In the event that a complete beginner does not arrive on the correct date or if a student has reached the C2 level, Accent Français reserves the right to cancel the course and refund the client.

A lesson lasts 45 minutes and your course schedule is displayed at the school reception and on our application EDMODO on Monday morning before the course starts. Students are invited to take note of their course schedule and to inform us if they are absent. Any missed lesson is lost and cannot be postponed or refunded. At the end of the course, students receive a certificate stating the level they have reached. At the end of the course, students receive a certificate stating the level they have reached.

The courses are given in French for a better efficiency. For pedagogical reasons, you may need your smartphone or your personal computer.

You are requested to arrive on time for the course so as not to disrupt the course. Attendance sheets will be filled in by your teachers after the start of the course. If you are too late or too frequent, you may be refused access to the course.

### SECURITY - PREMISES - HYGIENE

The institute is equipped with emergency exits marked with lighted signs. In case of fire, please follow instructions displayed on the information board under the extinguishers, and instructions given by Accent Français staff. A student who sustains injury or the witness of an accident within the school must declare the accident or incident to Accent Français.

Smoking is forbidden inside the school and on Accent Français balconies. In order to keep buildings as clean as possible, it is forbidden to throw away cigarette butts or rubbish outside of bins.

It is forbidden to leave any vehicle or bike in the building (hall, corridor, etc.). It is strictly forbidden to leave unattended personal effects on Accent Français premises, except express approval. Your personal belongings are under your sole responsibility in classrooms during breaks. Accent Français declines any responsibility in case of theft.

If Accent Français is forced to close due to a force majeure, such as a new wave of Covid, we will ensure pedagogical continuity and the courses will be given online without any possible postponement or refund.

Accent Français reserves the right to expel a student with no refund in situations such as possession or consumption of illicit products, abusive alcohol consumption, drunkenness during courses, vandalism, repeated disturbances during courses, repeated violation of the schools' rules, harassment or threats towards other students or staff.

When a member of Accent Français staff considers taking a sanction resulting in the removal of a student during the courses, a disciplinary procedure is put in place. This procedure provides for a meeting with the management of the school to examine the envisioned sanction and student's explanation.

### ACCOMMODATION

If you choose to stay with a host family, you should be aware that even though the families respect the sanitary protocol, promiscuity is obvious. The minimum distance of 1 meter can be difficult to respect when living with a family and sharing meals, kitchen, living room and bathroom. Accent Français and the host families are not responsible in case of contamination.

For accommodation in hotels or apartments in private residences, each accommodation sets up its own protocol. Accent Français cannot be held responsible in case of contamination.

### IMAGES BROADCAST AND DATA PROTECTION

During your stay, we may take pictures, videos during courses, activities etc. and use them to promote Accent Français (website, social networks, etc.). Acceptance of our general conditions at registration implies acceptance of the use of these pictures and videos, with no limit in time.

All necessary data given during your registration are collected and processed to provide you with the best possible service. This data is for internal use only. The French law on data protection gives you the right to access and change your contact details. If you wish to exercise your right, please contact us at the following email address: [contact@accentfrancais.com](mailto:contact@accentfrancais.com)

### CLAIMS AND LITIGATIONS

You can make suggestions or file a complaint concerning the organisation or the progression of your stay by filling in a comments form available upon demand at the reception. It is important that you provide us with detailed information in order for us to solve your problem as soon as possible.

In case of dispute, the Court of Montpellier will be the only court qualified in the matter.